

VILLAGE OF POTSDAM

Civic Center – Park Street – P.O. Box 5168 – Potsdam, NY 13676
Phone (315) 265-7480 Fax (315) 265-3149

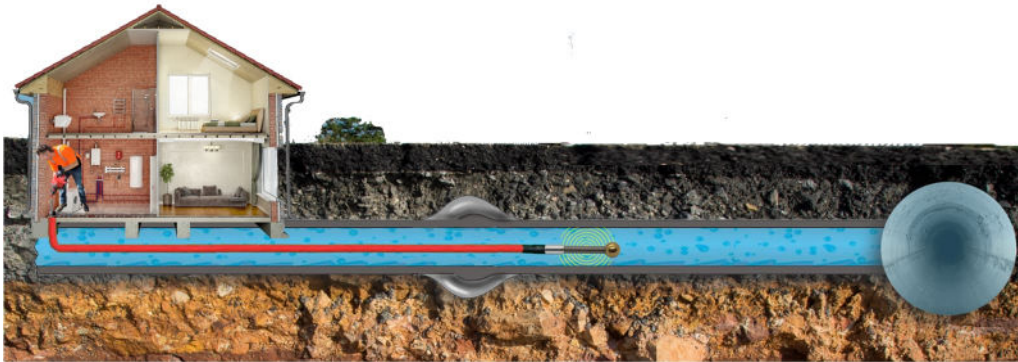
SUBJECT: THE VILLAGE OF POTSDAM NEEDS YOUR HELP!

Dear Potsdam Resident,

The U.S. Environmental Protection Agency (EPA) is requiring all U.S. water systems to perform an inventory of drinking water pipes from the water main to the house. The goal of this process is to **identify and ultimately remove any water service laterals containing lead.**

The Village has partnered with Electro Scan, whose field crews will need to enter your premise to conduct its survey. The survey will be conducted from the water meter using a hand-held scanner. Expected to take about an hour, your water will be temporarily shut-off to conduct the survey, and your water pipes will be flushed, before being returned to service. No digging required!

If your water service lateral is found to contain lead, you will be provided a lead filtering pitcher with one (1) 6-month filter cartridge at no cost to you! Property owner is responsible for replacement filters.



The service is free of charge to each homeowner, so please schedule today!

There are three (3) ways to schedule your inspection.

1. **Scan the Quick Response (QR) Code Above. (Available Today!)**
Use your phone to access the Online Booking application and select a convenient date and time for you!
2. **Visit the Village of Potsdam Web Page on Electro Scan's website. (Available Today!)**
Go to <https://www.electroscan.com/Potsdam> and click on the link to the Electro Scan Booking application.
3. **Call the Electro Scan SWORDFISH HELP LINE at 315-856-3156. (Available Starting May 28, 2024)**
Speak to a service representative and book an appointment.

All residents are encouraged to contact Electro Scan Inc. at your earliest convenience to book an inspection. In the meantime, we look forward to providing safe and secure drinking water to all of our citizens.

Sincerely,

Alexandra Jacobs-Wilke
Mayor, Village of Potsdam